



MICRONICS SERVICES
Best I.T. Service Provider in Delhi/NCR

Operating System Support
Virus & Malware
Wi-fi & Home Network

**The Affordable & Reliable
I.T. Support Company**

90% First call
Resolution

We are the leading **IT Service Provider**. We provide complete IT solutions & services. We provide one call solution for all IT related needs. We deals in Managed IT Services, PC / Laptop / Server & Peripherals Support, Annual Maintenance Contract (AMC), Networking, Component Level Repairing, Data Recovery, IT Consultancy, Software Development, Domain registration, Website designing & hosting etc.

We provide IT support through Onsite visit, Remote access, Email & Chat, Residential Engineers etc. There are **unlimited** technical call support for our clients under any IT solutions & services plan. We provide IT support to all segments, like Govt., Semi Govt., Corporate, Home users etc.

We are recognized in the market due to our ability to deliver, both hardware as well as software solutions, under one roof. This covers our client's overall IT needs. Our aim is to provide cost-effective & creative solutions for your IT related needs, on-time and within budget. By constantly taking the lead & working together as a consistent team, made us first choice for our clients. Also, it helps us to expand and enhance our services.

We at Micronics Services realize that it is not necessary and affordable for any Govt. / Semi Govt. Organizations / Corporate / Societies to have a reliable and effective Information Technology department & does not require technical support staff on their payroll etc. Also a technical staff can't provide such ability, skills & day by day IT updates as a **technical team**, like us. **Annual Maintenance Contracts (AMC)** is most suitable solution in this scenario. You can afford the same support and technology expertise as MNCs, via Annual Maintenance Agreement with us.

The **Hardware and Networking** division of **Micronics Services** provides Computer AMC, Tech. Support on **Contract / Call Basis, Residential Engineer** etc. We offer three types of Annual Maintenance Contracts:

1. Non - Comprehensive Annual Maintenance Contract:

It's the most attractive & economical solution. Non-comprehensive AMC includes all repair & services related to Hardware, Software & Networking. Only the cost of defective parts / items, licensed software etc. would borne by the Client.

2. Comprehensive Annual Maintenance Contract:

Comprehensive Computer AMC includes the repairing, services & replacement of all items related to Hardware & covered under AMC, also full support for Software & Networking. But the cost of licensed software etc. would borne by the client.

3. Residential Engineer under Annual Maintenance Contract:

This contract contains all features of Comprehensive AMC with residential engineer. Our skilled engineer(s) would available at Client's end during the working hour for instant support.

The **Software** division of **Micronics Services** provides following services:

1. Website Solution:

We provide complete solution for website, like Domain registration, Website Designing, Website Hosting & Search Engine Optimization (SEO services).

2. Software Development:

We develop software according to the client's requirements on .NET, Silverlight, Web Services, JAVA etc.

Login in the field of Managed IT Solutions through us!!!



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Area of our IT service:

- Desktops, Laptops & Peripherals Maintenance
- Blade / Rack Mount / Tower Server installation & configuration
- Complete Networking solutions (LAN & WAN)
- Unified Threat Management (UTM) / Firewall
- Network Infrastructure Designing & Management
- Windows / Linux / Novell Server solutions
- Mail Exchange Server solutions
- Web Designing / Hosting / Promotion
- Disaster Management
- Data Storage solutions (NAS, Tape Library, LTO Drive etc.)
- Internet Security Solutions
- Anti-Virus Solutions for Workgroup & Domain environment
- Data Recovery
- Software Development, Deployment & Support
- Component Level Repairing

We Specialized in:

- Annual Maintenance Contract (AMC)
- Residential Engineer
- Wide range of Support for Hardware, Software & Networking
- Guaranteed response times
- Preventative maintenance

Why with Us?

- One step solution for Hardware, Software & Networking
- Our motto is to provide best IT services @ reasonable price
- Satisfaction guarantee
- Certified Engineers
- 24 x 7 Supports (Onsite & Remotely)
- Service-call-tracking system
- Flexibility in staffing

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Non-Comprehensive AMC Plans:

Following plans are for SMBs having minimum 10 systems (Desktop / Laptops / Server)::

1> Platinum Plan → Unlimited visit & unlimited remote / call support

→ **Response time – 2 to 5 Hrs.**

Sl. No.	Description	Rate/Unit/Annum
1.	Desktops	Rs.2000/-
2.	Laptops	Rs.2500/-
3.	Printers	Rs.1000/-
4.	Desktop UPS	Rs.200/-

2> Premium Plan – 3 Visit / Month & unlimited remote / call support

→ **Response time – 4 to 8 Hrs.**

Sl. No.	Description	Rate/Unit/Annum
1.	Desktops	Rs.1600/-
2.	Laptops	Rs.2000/-
3.	Printers	Rs.800/-
4.	Desktop UPS	Rs.160/-

3> Basic Plan – 2 Visit / Month & unlimited remote / call support

→ **Response time – 6 to 12 Hrs**

Sl. No.	Description	Rate/Unit/Annum
1.	Desktops	Rs.1200/-
2.	Laptops	Rs.1500/-
3.	Printers	Rs.600/-
4.	Desktop UPS	Rs.120/-

Call Basis:

Anyone can get our best IT services from our skilled engineers on call basis. The clients need to pay our nominal charges according to issues.

We have many satisfied clients availing our IT services since 1998. Our main aim is to satisfy our clients @ **best price**. Give us an opportunity to serve your esteemed organization. Just give us a call & get all IT related services at your door steps. Some of our valuable clients are:

- New India Assurance
- DRM Office
- RPSF
- ACC Cement
- Anup Malleables Ltd.
- Designed Products Ltd.
- Brisanzia Technologies Pvt. Ltd.
- NUGA Medical India Pvt. Ltd.
- CSDT Pvt. Ltd.
- ThinkHealth Services
- Rashtriya Computer Sakshartha Mission
 - **And many more....**

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